ARTURA
TOOLS & TECHNOLOGY GROUP®

PRIVACY NOTICE

(1) Collection and use of personal data of customers, suppliers and other contractors
We would like to draw your attention to the fact that we will collect and use the personal data you provide us with for the purposes of entering into and performing a contract with you. This applies both to our customers (or potential customers) and to parties from whom we purchase goods and/or services.

If you are a customer (or potential customer) of ours, we will use your data to send you a quotation, to enable us to determine which specifications or requirements a specific item or service must comply with, and to enable us to deliver goods to you, carry out work for you, invoice you and communicate with you smoothly and efficiently about aspects concerning the performance of the contract.

Likewise, if you are a supplier or other contractor, we will use your personal data for the purposes of entering into and performing our contract with you. For purchases, we need your personal data to enable us to inform you what specifications or requirements we would like a particular item or service to comply with, and to enable us to send you a request for quotation, place an order with you, pay your invoices and communicate smoothly and efficiently with you about other aspects of the contract.

You are not obliged to provide us with your personal data. However, if you do not provide us with personal data or the data you provide us with is insufficient, we may not be able to perform the services referred to above.

(2) Transfer to third parties
To enable us to perform a contract with you, we may need to disclose your personal data to parties who supply us with components, materials and products or carry out work on our behalf. In addition, we use external server space for the storage of our sales and purchasing records, which include your personal data. Your personal data is disclosed to our server space provider for this reason. We also use Microsoft Office and the associated storage facilities for e-mails and other files.

(3) How long we keep your personal data
If you have requested a quotation from us but have not become a customer of ours, we will delete your personal data no later than one year after our last contact. Likewise, if we have received a quotation from you but have not become a customer of yours, your personal data will be deleted no later than one year after our last contact. If you have become a customer of ours or we have become a customer of yours, we will retain your personal data for a period of seven years after the end of the financial year in which the contract with you was completed. The seven-year period corresponds to the length of time we are required to keep records for the Dutch tax authorities. We will delete your personal data after this period.

(4) Your rights

You have the right to request access to your personal data. If necessary, you can also ask us to add additional information to your personal data or rectify any inaccuracies. You also have the right to request erasure of your personal data or to restrict its use. In addition, you have the right to object to our collecting and using your data or to submit a complaint to the Dutch Data Protection Authority. Finally, you have the right to obtain your personal data from us or transfer it to another party. To exercise your rights, please contact:

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If you have any questions or would like more information about the collection and use of your personal data, please feel free to contact us.

28 January 2026